

ROSEWOOD K-9 Board and Train Liability Waiver & Policies

1. Rosewood K-9 will endeavor to create the safest environment possible for the training and boarding of my dog(s) and will offer only sound, safe, and responsible training and training instructions. Rosewood K-9 is an environment where dogs will be socializing and interacting with people and other dogs of all breeds, ages, and sizes. As always, with the interactions of dogs, there is a chance of injury. I understand that although socialization and play are carefully monitored by Rosewood K-9, at times, due to the inherent nature of dogs, there is a chance that my dog(s) may receive and/or give puncture wounds, scratches and scrapes that may result from the playful nature of dogs. This does not exclude other dogs that participate in Rosewood K-9. Any injuries to and from my dog will be brought to attention immediately through call and/or text depending on the severity of the situation. **In this event I am solely responsible financially and otherwise, for any harm or damage caused by my dog(s) while in the care of Rosewood K-9. However, I recognize that Rosewood K-9 is not responsible for any unintentional errors, death, omissions, or incorrect assertions.** I understand that the recommendation of any product or service is not a guarantee of my satisfaction with that product or service. **Further, I am and will remain responsible for the actions of my dog at all times and I hereby agree to indemnify and hold Rosewood K-9 and affiliates harmless of any and all claims of injury, expense, costs, or damages caused by myself and the actions of my dog(s) while under Rosewood K-9 instruction or control and under my own care as a result of following training instructions.** I have been told by Rosewood K-9 and understand the inherent risks of owning a dog(s), including but not limited to the risk of dog bites to myself or others. **I understand that if my dog(s) display aggressive, harmful or nuisance behaviors, for the safety of Rosewood K-9 and other dogs, that my dog(s) may be corrected, and/or restricted to a kennel and rotated (taken out for a walk, feed and water) until my dog(s) can be collected by myself and/or emergency contact.** I understand that my dog(s) will be trained using balanced training techniques. I also understand that although my dog(s) will learn multiple behaviors, basic obedience, new routines, and management while in the care of Rosewood K-9, it is my responsibility to maintain this learning upon their return to the home environment. Dogs do not generalize well, this means that behavior taught while in our care will only be solidified through clear, calm and consistent repetition once home. I understand that animal behavior is never fixed or static; it changes depending on circumstance and environment. Even trained behaviors will fade or extinguish over time without consistent repetition and practice. I also understand that in cases of fear or aggression, although behavior may be modified, the dog is never “cured”. A dog’s behavior is ultimately the responsibility of the owner. **I give Rosewood K-9 permission to care for my dog(s) and to do any and all things required of providing such care in its discretion.** Rosewood K-9 may use leashes, training collars, muzzles, or other appropriate means of maintaining control over my dog(s).

2. I authorize Emergency medical care to be provided for my dog(s) by the nearest Emergency Animal Hospital in the event that the regular veterinarian is not available or that closer care is required. I understand I am responsible for any and all veterinary costs and agree to reimburse Rosewood K-9 for any charges related to emergency care. I authorize Rosewood K-9 to administer and seek First Aid and resuscitative care for my dog(s) as determined appropriate by Rosewood K-9 and I agree to indemnify and hold harmless Rosewood K-9 and its affiliates for any and all results thereof.

3. Rosewood K-9 reserves the right to refuse service to anyone at any time/ permanently ban/ remove any dog at any time that do not meet health and temperament requirements but are not limited to: any pre-existing health issues, inoculations for distemper, bordetella, rabies, flea, tick, heartworm and any and all illnesses and diseases transmittable through dogs.

3. I agree that my dog(s) or I may be photographed, videotaped, or monitored for any and all marketing/promotional, social media, security surveillance, or data gathering for Rosewood K-9 and its website, newsletter, etc. Rosewood

K-9 will never sell your information to a third party or release personal information without expressed written consent.

BOOKING: Booking in advance is always ideal. Try to get your reservation and booking locked in as Rosewood K9 is in high demand and tends to book out months in advance. A reservation is not always guaranteed.

DEPOSIT | CANCELLATION: A two hundred-fifty dollar deposit is required within 72 hours of your booking. YOUR PLACE WILL NOT BE HELD IF YOU FAIL TO SUBMIT YOUR TWO HUNDRED-FIFTY DOLLAR DEPOSIT. I understand that life happens and there is a chance you may need to cancel and that is okay. Cancellations are accepted, however you will not get your deposit back as it is non refundable. As soon as your party cancels, I need to be notified immediately to notify the waitlist that a spot has opened up.

PAYMENT: Payment is due in full within 24 hours of drop off unless I have verbally depressed otherwise.

LATE PICK UP: Time is of the essence when picking up your family member, please try your best to practice time management. Once we agree on a set time, I expect you to be there at that exact time. I will allow a 15 minute grace period. If you decide to show up after the grace period a late fee will be charged.

I fully agree to the information stated above, this contract is binding and cannot be altered in any way.

Client(s) Name: _____ Date: _____

Clients(s) Signature: _____ Date: _____